


PLENARY SITTING 2017-2018

sph

WHAT WILL BE DISCUSSED?

- Who are we?
 - What is our purpose/goal?
 - Recapitulation of last year
 - Coming period
 - Questions and remarks
 - Closure and drinks!
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WHO ARE WE?

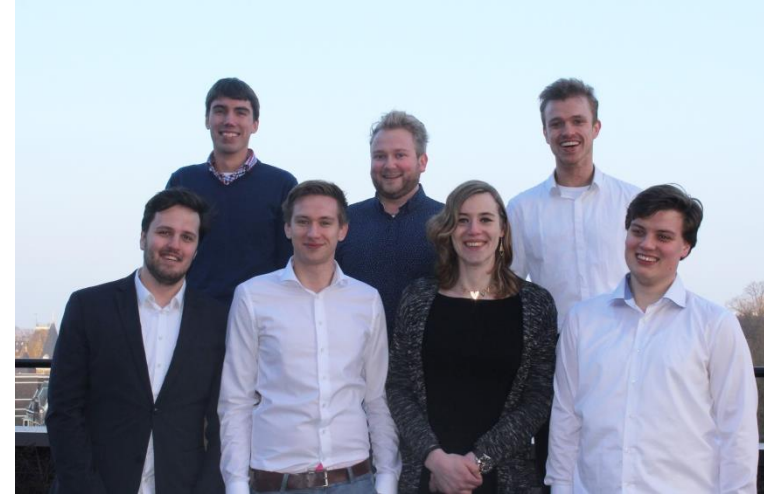
The board:

- Elske Tjepkema (president)
- Lisa Berhиту (secretary)
- Christian Zijtveld (treasurer)



The members of the general commission:

- Julian Machiels
- Bastiaan Buurman
- Jord Knuiman
- Jasper Krul
- Vincent Buitenhuis (SSH&) & Helga Gerrits (SSH&)
- Leon Prins
- Tess Bens
- Sjoerd van Hooydonk
- Maarten Cornelissen



WHAT IS OUR PURPOSE/GOAL?


From the rules: “To look after the interests of the tenants of the SSH&, in its broadest sense.”

In short: to give (unmasked) advice to the SSH& based on questions and remarks from the tenants.

We try to be personal, informal and approachable to our tenants



RECAPITULATION OF LAST YEAR

- Performance agreements SSH& - SPH - Municipality Nijmegen/Arnhem.
 - Cooperation contract SPH-SSH&.
 - Numerous SSH& documents, such as yearly plan and budget, strategic housing plan, DAEB/non-DAEB, brand awareness SSH&.
 - Focus SSH& on digitalization (website, Book Your Room, tenantportal).
 - Advice on sustainability and durability of the SSH& by switching to green energy and CO2 neutral gas.
 - Energy saving investments 2017-2021 concerning SSH& buildings and energy saving plans.
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RECAPITULATION OF LAST YEAR

- Focus on Arnhem: contact with tenants in Helix and Zoomstraat.
 - Visibility on the introduction markets; handed out toothbrushes.
 - Sterrenbosch tenants meeting concerning 'safety'.
 - Updated the bylaws conform the WOHV (general housing law).
 - New website, online next week!
- <https://www.huurdersbelangen.nl>

COMPLAINTS TENANTS

- Zoomstraat (Arnhem) – numerous problems, such as communication with their contact person.
- Van Nispenstraat renovation.
- Sterrenbosch safety concerning lockers and bicycles.
- Communication contact person from SSH&-buildings.
- Communication SSH& with tenants; be more specific!

COMING PERIOD/GOOD INTENTIONS


- New members of the general commission.
- Internal improvements (education SPH-members, better connections with third parties etc.).
- International representation.
- New member Supervisory Board SSH& by SPH nomination.
- Discussion about the housing allocation of the SSH& and my-SSH&-portal
- Pilot cleaning (flexibility concerning time and location).

- Improving the communication with tenants by being more visible online for instance on social media and our new website.

- Our main focus is on sustainability, visibility and affordability.

QUESTIONS OR REMARKS?

*We are always looking for new members, so if you like to join the SPH;
contact one of us and we will give you information!*



DRINKS!

